

# **Enablement and Knowledge Transfer**

Backed by legal, business, and technology experience, our team of experts understand the nuances of our clients' varied use cases in order to design, build, and execute powerful software solutions that go beyond the CLM platform.

# **SCALABLE SOLUTIONS**

Our experts advise on how best to leverage internal teams and how best to collaborate across departments to achieve enterprise-wide adoption.

# **EMPOWERMENT THROUGH TRANSPARENCY**

Our clients gain full visibility into our process through transparent conversations allowing for full decisionmaking opportunities.

### **NOT JUST A TRANSACTION**

As a trusted advisor, we look to develop long-term relationships with our clients to ensure their ongoing success in achieving evolving business goals.

\*Offered as part of an advisory services package.

# **SERVICE OFFERING DETAILS**

#### SHADOWING

Shoulder-to-shoulder build and configure working sessions

#### **ADMIN/END USER FOCUSED TRAINING** CLM functional instruction focusing on best practices, specific to use case

#### **CLM RESOURCE TRAINING PROGRAMS**

CLM functional consultant syllabus and business case proficiency exercise

#### WORKSHOPS

General or customized expert-led workshops highlighting core functional components and strategies, including examples and hands-on exercises

#### **CLM SUPPORT TICKETING SYSTEM**

Build and deploy internal service request workflow to support single use case or enterprise CLM programs and internal CLM teams

#### **TACTICAL & STRATEGIC TRAINING**

Focused training on use case integrity, scalability, maintenance, and enhancement for federated or enterprise CLM programs

#### ADVISORY SERVICES

From use case scoping, requirements gathering, production deployment protocol, to internal roadshows, Cimplifi offers a full range of advisory services.